



TERMS & CONDITIONS

SweetlyRecycled™ is dedicated to providing uniquely handcrafted products, one piece at a time. A tremendous amount of time and patience are put into each piece in order to provide our customers the very best products humanly possible. We take pride in knowing our products will become a cherished gift for someone you care about, for years to come.

Minimum orders to establish an account is 12 units. This will allow your customers to see the vision of Sweetly Recycled™ and how it may be incorporated into other gift lines your store may carry.

To gain and retain wholesale status, a minimum quarterly order of \$150 is required. You must have a current credit card and valid email on file with us throughout the calendar year. You will be listed as a retail outlet on our website. You will receive a quarterly sales promotion via email to help meet your minimum purchase requirements. We want to establish a successful working relationship; therefore, we will promote you via social media: facebook, twitter and instagram.

As an established wholesale account, you will be able to order from the entire product line: chimes, bowls, glasses, carafes, jugs, tags and journals.

All prices quoted are in USD. Prices valid until August 31, 2015.

We use USPS Mail for shipping; tracking and insurance are mandatorily included. This allows us to know exactly when you receive your package, as well as allowing you to know when to expect the package and that it will be received in the condition sent.

All accounts are required to pay freight charges.

As we hand-craft all items to order, please consider the lead time of 4-6 weeks, although we try to process orders as early as possible. We will email you as the order is complete. Please be advised it generally takes 5 business days for your order to arrive; it can take longer on occasion.

We accept payment via Square credit card processing or by company check. Shipment of product will occur once payment for the order has cleared our banking institution. There will be a \$25 return check fee for unclear transactions.

Please note any duties and taxes are the responsibilities of the buyer.

We must be notified of cancellation of orders at least 3 weeks prior to estimated ship date. Any order cancelled within 3 weeks of estimated ship date will be charged a penalty fee of 25% of the total order.

We must be notified within **24 hours of receipt of order** for any claims or adjustments. USPS Tracking Number applies as receipt of order date and time. Returns are accepted **with authorization only** from 'sweetlyrecycled@att.net'. All refunds are contingent based on processing procedures through USPS Mail. We cannot refund shipping costs until any circumstances.